Canadian Radio-television and Telecommunications Commission
Conseil de la radiodiffusion et des télécommunications canadiennes
Canada

News Release

May 11, 1995

CRTC APPROVES BELL CHANGES FOR INSIDE WIRING

OTTAWA/HULL -- The Commission has approved Bell's application for changes to treatment of single line inside wire (Telecom Order CRTC 95-559). Effective 1 February 1996, single line customers (business and residence) will be responsible for installation and maintenance of their inside wire. They will be able to go to any competitive supplier for these services, including Bell, or they may do it themselves. As a result, as of the 1 February 1996 effective date, Bell will start to charge for any inside wire maintenance it is asked to do, and it will charge higher prices for inside wire installation it is asked for.

Bell will make available a wiring guide by 1 August 1995. It will be written simply, so customers can install or maintain their inside wire themselves, or have it done by a provider of these services.

Bell's application conforms to one of the Commission's suggested examples, in Telecom Decision 94-2, of an approach that would be acceptable for the transfer of the inside wire installation/maintenance responsibility to customers. This ruling permits full competition in providing these services as of 1 February 1996. Preceding this date, customers can still get installation and maintenance of their inside wire under current prices and conditions.

Bell will provide full information to all its single line customers by 1 August 1995.

- 30 -

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Copies of today's order are available through the public examination room at any of the following CRTC offices:

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